Manager/Lead, Systems Operations (Data Center Operations) (santa clara)

We offer a competitive salary and multiple streams of revenue potential. Additional perks include monthly and quarterly socials, casual dress code, and an enthusiastic team of coworkers who truly love what they do!! We are actively on the lookout for the best and the brightest – if you are a creative, intelligent, and highly-motivated professional with a burning desire to contribute to this rapidly growing and cutting edge company, then we want to hear from you today!

Title: Manager/Lead, Systems Operations (Data Center Operations)

Skills: Provide technical leadership and management for the Systems Group

The Manager/Lead of the Systems Engineering and Operations provides technical leadership and management of the Systems Group which is comprised of Systems Administrators/Engineers of varying experience levels. The Systems team is responsible for running the 24 x 7 infrastructure for online video games and web portal. This individual will play a key role in leading his/her team in project planning, execution, and reporting. In addition, this individual will be responsible for the department operations. The ideal candidate has at least 7 years of technical experience implementing and managing solutions for 24 x 7 highly available and large server farms and production systems, and at least 3 years experience leading a team of Linux and Windows system administrators. This individual should have the technical depth and breadth to understand project details while maintaining an ability to think strategically to make decisions to meet company objectives.

Job Duties

* Responsible for defining solutions and direct management of the operation of the heterogenous node farm and the hundreds of servers that operate online games and other services on www.aeriagames.com and its sub domains.

* Develop integrated solution designs for the server farm infrastructure with a focus on security, networking, performance, fault tolerance, and ease of management.

* Work closely with the internal game production organization and customer support

to ensure there is a quick turn around on escalated support tickets and that communication and process channels between Support and Systems are open and smooth.

* Responsible for defining solution architecture options and work with the external data center teams to implement the solutions.

* Review and continually improve on systems monitoring and alerting of all critical systems components

* Plan and coordinate systems maintenances with multiple internal groups to ensure minimal impact to internal and external customers. Define scope, customer impacts, back out plans

* Collaborate with internal Software Engineering and Product Management groups on new product offerings and enhancements to existing products.

* Maintain, Prioritize, and justify list of projects

* Perform some managerial duties such as writing performance evaluations and reviewing them with employees, coordinate and running team meetings, etc.

Qualifications

* Bachelor's degree in Computer Science, Engineering, or related discipline or equivalent extensive and related experience.

* Minimum 7 years administrating production Linux and Windows systems in a 24x7 environment. Heavy emphasis on Linux and large server farm administration.

* Minimum 3 years experience leading a team of Systems Administrators and Network Engineers.

* Expert knowledge of information systems, technology infrastructure and applications.

* Strong experience implementing security policies around user access, systems and

network security, and intrusion detection.

* Practical experience with systems hardware, administration, and troubleshooting.

* Experience with virtualization technologies in a production environment.

* Strong experience with scripting using Python, PERL, and shell.

* Working knowledge of MySQL, MS-SQL, and Postgres databases.

* Strong ability to prioritize workload and shift attention among changing priorities.

* Strong support and service skills with internal organizations.

* Excellent organizational skills and attention to detail.